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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I chose Sonic for my business office phone and my residential phone and internet because I am a small business owner and I want to support other small businesses in my community.

I need these services to run my business and my life. I never wanted to rely upon or even have a computer in my home, but it is not possible to be without today. I even used it to track the deadly and destructive October 2017 fires in my community. Internet access helped me plan and maintain my safety.

I am so sick of AT&T jacking me around trying to squeeze me for more money than I can pay for services I must have and should have a choice to choose carriers. Recently, I battled AT&T for jacking up the price on my mobile phone service by simply stating my service plan was simply no longer available and I had to pay more for a new one. (They did it to my sister also, who lives nearby.) I gather they did it to a lot of people. One rep stated repeatedly that's the way it is and I had to accept it. I called the office of the president Randall Stephenson and left messages. A few days later I reached a man in customer care who transferred me to a woman who magically returned me to my former plan and price.

The summer of 2018, AT&T did something similar. They insisted I was going over my data use. I never go over. I demanded proof. They claimed I used some enormous amount, like 1 gigabyte in one day on two occasions a few days apart. I was on vacation at that time and barely using my phone. Magically, they managed to erase those charges (doubled one month, tripled the next) and everything returned to normal.

Other things have happened with AT&T over the years costing me time and money to battle with them.

We must have competition. AT&T needs to be minimized. They are way too powerful, greedy and unethical. STOP THEM DAM IT! STOP THEM NOW!!!

I want to keep Sonic as my provider. They are reasonably priced, ethical and provide wonderful

customer care when I need it.

Leslie Allyn